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SUBJ: 2018 RESERVE FAMILY READINESS AWARD (RFRA) RECIPIENT ANNOUNCEMENT 1. Congratulations to Port Security Unit (PSU) 311 for its selection as the Coast Guard's 2018 RFRA recipient.

- 2. The Office of the Under Secretary of Defense for Personnel and Readiness (OUSD/P&R) annually recognizes units from each of the Armed Forces Reserve Components that have demonstrated excellence in family readiness and its contribution to mission success.
- 3. PSU 311 is currently deployed overseas to U.S. Southern Command supporting Joint Task Force Guantanamo (JTF-GTMO). During this deployment, PSU 311 has effectively empowered the unit ombudsman by promoting the development of an ombudsman team, representing a diverse cross-section of the unit, which proactively engaged with families at home through a variety of means to keep the families informed of the status of their deployed members' welfare. This included a highly successful social media presence featuring information and photos, as well as a monthly newsletter. Furthermore, PSU 311 worked closely with the Yellow Ribbon Program to develop successful pre and mid-deployment events.
- 4. PSU 311's actions and forward-leaning approach to family needs ahead of, during, and after deployments are essential to driving mission success and embody the spirit of the RFRA. Bravo Zulu.
- 5. RDML M. W. Sibley, Director of Reserve and Military Personnel, sends.
- 6. Internet release is authorized.